Fire Chiefs Modify Radio Aliases & Call Signs

Last summer, the WCFCA did a 30-day trial run of single digit unit annunciation over the air —a recommendation brought forth by Franklin Township Fire Chief Michael Hannigan after studying several Mayday reports. The trial evolved into a small group of Chiefs brainstorming a different solution and getting it passed through the Chiefs' Association. It's believed the new verbalization scheme will eliminate confusion when calling secondary/tertiary units over the air. Example: Instead of "Medic Sixteen-Two" (M16-2) which can be misheard as "Medic 62", Chiefs voted to eliminate the dash and move the 2 to the front of the unit number. Now that same medic is verbalized as "Medic Two Sixteen." This modification applies to all units and personnel with a dash.

Photo by Allison Lyons, Telecom

2019 WARREN COUNTY FIRE CHIEFS' ASSOCIATION

On October 29th, Telecom's Paul Bernard officially conducted the call sign changes to align with the Warren County Fire Chiefs' Association decision. Our Radio team also updated the radio aliases in the radio consoles / System Watch. In all, this WCFCA decision affected 10 vehicles and 32 personnel from 7 departments—Turtlecreek Twp, Mason, Lebanon, JEMS, Franklin Twp, Franklin City, and Deerfield Twp.

Extra note for Fire Service: please remember to add the new unit call signs to your agency's FireRMS! This will ensure the times for that unit populate from CAD into FRMS. To do this, go to Tools > Customize > Apparatus and add the new Call Sign exactly as Telecom entered it into CAD. If you need assistance, email help@wcoh.net or call 695-HELP and ask for Joe or Paul Bernard.

Priority + Preemption

verizonwireless

On October 16th, Telecom received confirmation from our Verizon rep that all of the devices on the public safety account have been changed to the unlimited plan with priority and preemption built-in. *The **preemption** feature is only used when users overload the network, providing public safety the assurance that it will be served.*

October Monthly Reports
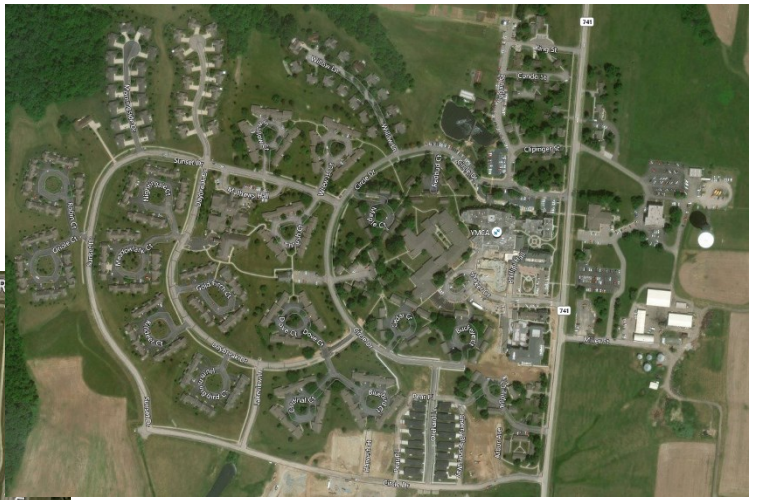
9-1-1:   https://warrencountytelecommunications.sharefile.com/d-s1ae2a8708ef4b30a

CAD: https://warrencountytelecommunications.sharefile.com/d-s28694ef6dc64aa89

Radio: https://warrencountytelecommunications.sharefile.com/d-s2d984d3532b4f7ca

#ProjectTriTech

As of 10/29, Don Sebastianelli has entered **more than 95,360 address points** in the TriTech/Central Square Map! This includes some big entries like Otterbein Retirement Community and Deerfield Towne Center.

The Communications Work Group intends to meet monthly in anticipation of #ProjectTriTech (Central Square) ramp-up as we approach Go-Live.

Paul & Josh are working through a list of CAD configuration changes. They are still willing to host agencies and run through tables and scenarios if you want to see response plans, recommendations, and mobile in action! Schedule with Josh!

Agencies are encouraged to join the weekly conference call on Tuesdays at 1pm. If you need that information, contact us at 695-HELP!

Radio Communications at P&G
When we went digital in 2014, there were very few remaining 'spots' with less-than-ideal radio coverage… P&G on Mason-Montgomery was one of them. Due to its fortress-like construction, our radio frequencies couldn't penetrate their walls as well as we'd prefer. Various impacted agencies were investigating solutions but Mason Fire truly ran with it and got the job done! Last year, in partnership with Mobilcomm, Chief Bryan Brumagen reported, *"The existing buildings are now 99% complete…"* with additional antennas and boosters to amplify our 800MHz system. This allows first responders' radios to hit Warren County towers when inside the building, ensuring communication with dispatch and other involved units.   Telecom Director Paul Kindell confirms, *"Mobilcomm installed a new BDA in the new half of P&G that they also extended into the old half. It was a big deal!"*

If you experience a location with less-than-desired radio signal—tell Telecom at help@wcoh.net or 513-695-HELP. We have methods of measuring signal strength and will do whatever we can to keep our radio coverage optimal!
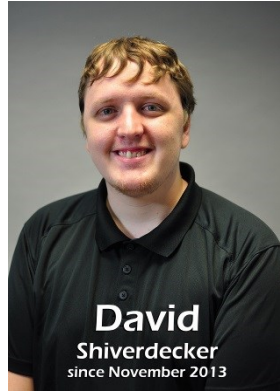
Warren County Telecom   500 Justice Dr. Lebanon, OH 45036   (513) 695-HELP   HELP@WCOH.NET

Overlay Approved for the Ohio 937 Area Code

We gave our readers the heads up in , but here's the latest official word from the Ohio 9-1-1 Program Office.

How does this affect providers of alarm and security services and equipment?
As a result of the overlay, a new local dialing procedure requires callers to dial area code + telephone number or 1 + area code + telephone number. This means that all local calls in the 937 area code that are currently dialed with seven digits will need to be dialed using area code + telephone number or 1 + area code + telephone number.

All PSAP equipment, such as speed dialers, located in the 740 area code and programmed to dial only seven digits must be updated or reprogrammed to dial 10 digits (area code + telephone) or 11 digits (1 + area code + telephone) for all local calls in the 220/740 area code.

What will be the new dialing procedure?
To complete local calls, the new dialing procedure requires callers to dial **area code + telephone number or 1 + area code + telephone number**. This means that all calls in the 937 area code that are currently dialed with seven digits will need to be dialed using **area code + telephone number or 1 + area code + telephone number**. The same dialing procedure will apply to telephone numbers assigned to the new 326 area code.

When will the change begin?
Beginning **February 8, 2020, callers must use the new dialing procedures**, as described above for all calls. After this date, if caller does not use the new dialing procedures, calls will not complete and a recording will instruct the caller to hang up and dial again.

We're Cranking Out Windows 10 MDCs

Telecom is reimaging all Mobile Data Computer to Windows 10. As announced in a previous newsletter article, Windows 7 officially ends at the start of February 2020 so all Warren County MDC users are getting a fresh operating system. So far, Telecom has rolled out Win10 updates for CP, EP, LP, SO, SOSL, ZP, 21, and 56. We are focusing on Law users before fire because CAD unit change files will need to be remade for each department. Want to schedule your MDC drop-off / reimaging? Contact us at 695-HELP (4357) or email help@wcoh.net. Our technicians will respond at their earliest convenience.

Notice of Funding Opportunity ODPS Ohio EMA: Security Grants for Nonprofits (H.B. No. 166)

House Bill 166 of the 133rd General Assembly authorizes the Department of Public Safety to provide grant funding to nonprofit organizations, houses of worship, chartered nonpublic schools and licensed preschools for (1) eligible security improvements and/or (2) acquiring personnel services/costs that assist the organization in preventing, preparing for, and responding to acts of terrorism. The Ohio Homeland Security (OHS) and Ohio Emergency Management Agency (EMA) are jointly administering the program.
https://www.ema.ohio.gov/PreparednessGrants_SecurityGrantsForNonProfits.aspx

Anniversaries & Birthdays

30 years!

Paul
Kindell
since November 1989

Allison
Lyons
since February 2011

Joseph
Newton
since December 2015

David
Shiverdecker
since November 2013

Don
Sebastianelli
since January 1988

Paul
Bernard
since August 1988

Team Member Spotlight

Paul Kindell
Director *30 years of service*

I was already familiar with Telecom from my volunteer work with Warren County EMA. Once hired, I would be helping create, at the time, what would be the next generation in Public Safety Communications for the County... I was very interested in being a part of that.

This is the best job I have ever had. I enjoy very much the field of Telecommunications and like solving problems for people with the technology we have. Providing systems, equipment, and services to Public Safety so they can do their job more safely and efficiently is very rewarding.

As Director, my responsibility is to set the roadmap for keeping the Public Safety Systems maintained, updated, and replaced as needed; to secure funding from the Commissioners to support the systems, and overall, oversee the operations of all teams in Telecom.